

Terms & Conditions

The cottages at Old Park Farm are self-catering and fully equipped with crockery and cutlery.

All linen and towels are included.

No smoking in the cottage.

Smoking is prohibited, but if found smoking then you are liable for additional charges for cleaning and laundering.

No pets in the cottages or at Old Park Farm.

All bookings require a 25% deposit and the balance is due 8 weeks prior to arrival.

Any deposits are non-refundable in the event of cancellation.

Deposits are payable by return by cheque.

We kindly ask guests to leave the cottage in a clean and tidy condition as they were found.

We reserve the right to charge for any non-trivial damage or for cottages left in an unacceptable condition.

Should the conduct and behaviour of a guest or group of guests result in the owners having to give discount to other guests staying then the person responsible for making the booking will be charged the amount discounted or refunded.

We reserve the right to access inside the property at any time.

Arrival after 3pm unless by arrangement.

Departure by **10am**, please.

Cancellation Policy

In the event of cancellation we are unable to refund any of the deposit taken.

If cancelled 6 months prior to arrival then the balance will not be due. If cancellation is between 4 - 6 months prior to arrival then 50% of the balance will be due. If cancellation is between 2 - 4 months of the arrival date then 75% of the balance will be due for payment. If the cancellation is less than 2 months prior to arrival then the final balance is due in full for payment.

The above terms & conditions and cancellation policy apply to the self-catering cottages at Old Park Farm, Charlton, Malmesbury, Wiltshire SN16 9DY.