

Terms & Conditions

The cottages at Old Park Farm are self-catering and fully equipped with crockery and cutlery.

All linen and towels are included.

No smoking in the cottage.

Smoking is prohibited, but if found smoking then you are liable for additional charges for cleaning and laundering.

No pets in the cottages or at Old Park Farm.

All bookings require a 25% deposit and the balance is due 8 weeks prior to arrival.

Any deposits are non-refundable in the event of cancellation.

Deposits are payable by return by cheque.

We kindly ask guests to leave the cottage in a clean and tidy condition as they were found.

We reserve the right to charge for any non-trivial damage or for cottages left in an unacceptable condition.

We reserve the right to access inside the property at any time.

If you use a disposable bar-b-que it is your responsibility to have an adult present at the BBQ at all times. There are bricks for standing the BBQ on at the edge of the patio.

Arrival after 3pm unless by arrangement.

Departure by **10am**, please.

Cancellation Policy

In the event of cancellation we are unable to refund any of the deposit taken.

If cancelled 6 months prior to arrival then the balance will not be due. If cancellation is between 4 - 6 months prior to arrival then 50% of the balance will be due. If cancellation is between 2 - 4 months of the arrival date then 75% of the balance will be due for payment. If cancelled within 8 weeks prior to arrival then the full payment will be due.

The above terms & conditions and cancellation policy apply to the self-catering cottages at Old Park Farm, Charlton, Malmesbury, Wiltshire SN16 9DY.